Psychology Referral & Booking Process

🔹 Referral Guidance for GPs and Referrers

If your patient is happy to have a discussion at the point of initial contact with the clinic regarding the most appropriate practitioner (based on area of specialty, availability, and client preference), we recommend addressing the referral to **"Psychology Team"** rather than a specific clinician.

This allows our team to support matching your patient with the most suitable psychologist in a timely manner.

🧠 Psychology Referral Process

Patient Requests Psychologist Referral

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Specific Practitioner Requested?

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Yes No

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Address Referral to **Requested Practitioner**

Eg. Dr Adi Brown
Surf Coast Family Hub
Stuart Ave
Jan Juc VIC 3228

Address Referral to **Psychology Team**

Eg. Psychology Team
Surf Coast Family Hub
Stuart Ave
Jan Juc VIC 3228

Fax or email to the Hub
03 8669 4442
hello@surfcoastfamilyhub.com.au

📅 Booking Process

Psychology Referral Received

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Triage / Review

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Specific Practitioner Requested

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Referral forwarded directly to practitioner

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Practitioner contacts client

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Appointment scheduled

Addressed to Psychology team

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Client contacted by Adi

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Discuss psychologist options

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Appointment scheduled